

CLIENT COMPLAINT FORM

Date:

Full name:

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ID/Passport No:

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Account No:

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Contact details including email:

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Complaint cause

Other (please specify in comments section below)

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Please specify (only if you have chosen "other"):

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Financial Instruments:

Other investment products/funds (please specify in comments section below)

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Please specify (only if you have chosen "other"):

The date of the last correspondence with the Company's employee and the name of that employee:

A detailed summary of the events leading up to a complaint:

Expected resolutions/outcomes to rectify the situation:

Signature:

If you wish to lodge a complaint against Mind Money Limited (ex. Zerich Securities Limited), please, fill in this form, print, sign and send out it from your authorised email to [info@mind-money.eu](mailto:info@mind-money.eu).